



Description

- Situation-related and automated generation of tasks in case of malfunctions or human decision or action requirements
- Approaches for learning systems to characterize the generated task
- Matching the task with employee competency profiles to enable automatic assignment between task and qualified employees

Change in work

- Competence profiles of employees are stored in software so that they can be automatically matched with tasks
- Available employees draw open tasks (pull principle) instead of complex planning

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Added value & benefits

- Shorter response times to events
- Automated selection of qualified employees
- Transparency of pending and completed tasks